



STATE OF HAWAII
WAIAWA CORRECTIONAL FACILITY

P.O. Box 1839
Pearl City, Hawaii 96782-8839

DIRECTOR
NOLAN P. ESPINDA

Deputy Director
Administration

Deputy Director
Corrections

Deputy Director
Law Enforcement

No. _____

January 5, 2015

Kokua Support Services
1830 N. King Street
Honolulu, Hawaii 96819

To Whom It May Concern:

As the Offender Services Section Administrator, I am writing this letter to acknowledge the excellent quality of services that Kokua Support Services provides as a sub-provider for Newman Consulting Services.

Kokua Support Services compiles a Clinical Formulation and an Individualized Employment Plan (IEP) based on in-depth interviews conducted with those inmates who have been selected for the Transition Class provided by Newman Consulting Services. The interviews are designed to gather information related to an inmate's basic needs, job search skills, family concerns, life skills assessment and career development options. The information is compiled into an IEP, which Newman Consulting Services uses to assist the inmates in improving career employment opportunities and overcoming employment barriers. The IEPs are comprehensive and detailed and give an accurate report of identifying the criteria that determines an inmate's need for job readiness skills.

Kokua Support Services has always conducted themselves with a high degree of professionalism, not only in their quality of work, but in their interactions with Waiawa Correctional Facility staff members and inmates. They are always flexible and amenable to work within the restrictions of a correctional facility. Lynne Kim, Waiawa Correctional Facility's Acting Education Supervisor, and myself look forward to continue working with Kokua Support Services.

Sincerely,

A handwritten signature in cursive script that reads "Teresa Miike".

Teresa Miike
Offender Services Administrator